

Policy No: 03-1002	Authorised: Roxane Schatara	Date: 15/05/2018
<b>ORGANISATIONAL STATEMENT OF GOOD PRACTICE</b>		

Domiciliary Care Services should reflect and promote values that focus upon the individual service user as being at the centre of Care Service planning and delivery.

To help achieve this, the Organisation has drawn upon the fundamental Core Values of Care to develop Service Values which will form the basis for considering the provision of a Domiciliary Care Service for any individual. These Service Values shall be as follows:

1. Autonomy and independence of personal decision-making, including the assumption of risks as well as responsibilities associated with citizenship.
2. Choice of occupational activities, lifestyle, and the best way to maintain independence, including the opportunity to select independently from a range of options.
3. Respect for the intrinsic worth, dignity and individuality of the person and his / her racial and ethnic identity and cultural heritage.
4. Participation and integration in society, and in the development of plans, policies and decisions affecting the individual's life.
5. Knowledge about conditions and prospects, options and opportunities, and ways of improving the individual's life.
6. Fulfilment of personal aspirations and abilities in all aspects of daily life, including the chance to develop new skills and knowledge.
7. Privacy from unnecessary intrusion, and the preservation and safeguarding of confidentiality.
8. Equality of opportunity and access to services irrespective of age, race or ethnic origin, creed, colour, religion, political affiliation, disability or impairments, marital status, parenthood, sexual gender or sexual orientation.

The realisation of these values, together with the level of help and support required to achieve personal goals, will be a unique process for each person - every person is an *individual*. However, the value principles remain constant and will provide a sound foundation for the provision of care to all, regardless of personal circumstances and in accordance with the Organisation's *Equal Opportunities and Diversity Policy, No 1006*.